

# Reset My Password Using My Link2MD Portal

Navigate to the portal login page at <https://portal.link2mdgroup.com/login> to begin

💡 All reset emails have a 60 minute window

## 1. Reset Password by Email

Log In

Employer: Link2 Medical Group

Email/Username

Password

☐ Remember Me

LOG IN

Forgot your password? Reset by email.

### 1.1. Go to the Reset Password Page from the Password Help Email

Password Help from Link2MD! - Link2MD Password Help

## Password Help from Link2MD!



**Link2MD** <noreply@link2mdgroup.com>  
to patient ▾

### Link2MD Password Help

Hello patient sprint292,

You are receiving this email because you were having issues logging in and you have requested help accessing your account with Link2MD.

To reset your password immediately [Click Here](#). This link will expire in 60 minutes. For your records, your username on Link2MD is: patient.sprint292

~Your Link2MD Team

(855) 337-5500

↩ Reply

↩↩ Reply all

➦ Forward

## 1.2. Reset Password

💡 Your password must be at least 8 characters and can consist of numbers, letters, and special characters.

### Reset Password

Please enter your new login details in the form below.

**Username or Email**

**Password**

**Confirm Password**

**SUBMIT**

## 2. Request Password Reset Link

💡 If you are setting your password for the first time, the link in the welcome email will bring you to this page



### Forgot Password

If you forgot your password, please enter your email address in the form below. You will receive an email shortly with instructions to recover your password.

E-Mail Address

SUBMIT

## 3. Reset Password by SMS

💡 This only works if you have updated the Mobile phone number in the Profile section of your portal. Otherwise use your email address to reset

## Log In

Username

Password

☐ Remember Me

LOG IN

Forgot your password? Reset by [email](#) or

[sms](#).

Don't have an account? [Register Now](#).

### 3.1. Request Reset Password Link

💡 If you are setting your password for the first time, the link in the welcome SMS message will bring you to this page

## Forgot Password

If you forgot your password, please enter your username in the form below. You will receive an email shortly with instructions to recover your password.

Username

SUBMIT

## 3.2. Go to the Reset Password Link Page from the SMS message

## 3.3. Reset Password

💡 Enter in your username or email followed by your new password before you submit

### Reset Password

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Please enter your new login details in the form below.

**Username or Email**

**Password**

**Confirm Password**

**SUBMIT**